

Dr. Owens has a background in the military, health care, industry, and higher education. The Army was her first career; four years active duty and eight years in the reserves. While serving, she earned an M.P.A. from the University of Oklahoma and a D.D.S. from Baylor College of Dentistry. She practiced family dentistry for 13 years. During that time, she was also clinic director for a program providing care at eight dental clinics in Dallas, Texas. These clinics served the indigent, the elderly, AIDS patients, and low income families. Following that she taught at Blinn College in Texas for nine years training medical office managers, coders, transcriptionists, and allied health students. She also began a part-time career teaching online in healthcare administration and health sciences as an adjunct on the graduate faculty at University of Maryland University College and on the undergraduate faculty at Kaplan University. Next Dr. Owens branched out into curriculum development for online offerings, marketing, and training with the National Response and Rescue Training Center, Texas A&M University System, working with public health and higher education clients in the area of emergency preparedness. Currently she is Health Science Coordinator and Assistant Professor, Texas A&M University Corpus Christi, College of Nursing and Health Sciences. Her research interests are oral care for children and emergency preparedness for healthcare entities and universities. In addition to her service on the Board, Dr. Owens is co-chair of the Maternal Child Oral Health Work Group.

CURRICULUM VITAE

Sherdeana Owens, DDS, MPA

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Education

<u>Degree</u>	<u>Dates</u>	<u>Major</u>	<u>Institution and Location</u>
DDS	1983	Family Dentistry	Baylor College of Dentistry Dallas, Texas
MPA	1978	Public Administration	University of Oklahoma Norman, Oklahoma
BA	1973	Classics	Goucher College Towson, Maryland

Master's Thesis

**“The role organizational effectiveness training in military leadership models”,
1978**

Professional Certification/Licensure

Dental practice license 13719 (not current)

Employment

Academic Employment

<u>Dates</u>	<u>Title</u>	<u>Institution or Business</u>
2010-current	Assistant Professor and Health Sciences Coordinator	CONHS TAMUCC
2005-2013	Adjunct Associate Professor	UMUC
2000-2006	Program Coordinator and Instructor	Blinn College
1997-2000	Instructor	Blinn College
1997-1999	Health Educator	St. Joseph Regional Health Center

Industrial/Clinical Employment

<u>Dates</u>	<u>Rank or Title</u>	<u>Institution or Business</u>
2008-2010	Project Administrator	NERRTC (National Emergency Response and Rescue Training Center)
2003-2010	Owner	Decimal Transcribing Service
2007	Training Manager	West Corporation
1983-1996	Owner; Dentist	FamilyDent
1972-1980	Army Officer	US Army: active 1972-74, USAR 1974-1980

ACADEMIC/TEACHING EXPERIENCE

Health Sciences Coordinator and Assistant Professor, Texas A&M University Corpus Christi, College of Nursing and Health Sciences, *2010-present*.

- Conduct undergraduate Health Sciences and Nursing courses:
 - HLSC 3330 – Financial Management in Health Care
 - HLSC 3340 – Quantitative Methods in Health Care
 - HLSC 3370 – Complementary and Alternative Medicine
 - HLSC 4300 – Management and Organization Behavior in Health Care
 - HLSC 4340 – Quality Management and Evaluation in Health Care
 - HLSC 4680 – Practicum
 - HLSCC 4390 – Special Topics: Generations in the Healthcare Workforce
 - Special Topics: Global Health
 - Special Topics: Healthcare Leadership and Management
- NURS 3342 – Principles of Pharmacology
- Coordinate course selection and advise Health Sciences majors.
- Manage all activities of the Health Sciences Program.
- Supervise and evaluate job performance of full-time and adjunct Health Sciences faculty.
- Recruit students for Health Sciences Program. Recruit adjunct faculty.

- Conduct and lead Health Sciences departmental meetings.
- Initiate, plan, and implement new on-campus and online Health Sciences offerings.
- Serve on College and University committees.
- Participate in research activities.
- Interface with program business partners and state/local health care management organizations.

Selected Accomplishments

- Increased number of Health Science majors from approximately 35 to more than 90 between 2010 and 2014.
- Established the HSA (Health Sciences Association) which was accepted as a participant in the ACHE (American College of Healthcare Executives) Higher Education Network.
- Initiated formation of a chapter of the Upsilon Phi Delta Honor Society to acknowledge excellence in Health Sciences graduates.
- Added the Health Sciences Leadership Award to CONHS Recognition Ceremony Awards.

Adjunct Associate Professor, University of Maryland University College, Graduate School of Business and Technology, *2005-2013*.

- Conduct Masters level courses in an online environment:
 - HCAD 600 – Introduction to Healthcare Administration
 - HCAD 620 – The U.S. Health Care System
 - HCAD 660 – Healthcare Institutional Organization and Management
- Supervise and evaluate job performance of faculty and writing coaches as course manager for HCAD 600.
- Conduct course preparation and instruction for health care administration.
- Participate in faculty development activities.

Adjunct Online Instructor, Kaplan University, Health Sciences, *2008-2013*

- Conduct graduate and undergraduate courses in an online environment:
 - Undergraduate
 - HS 415 – Environmental Health
 - PU 120 – Introduction to Public Health
 - PU 240 – Health Disparities
 - PU 430 – Introduction to Disaster Management and Emergency Preparedness
 - Graduate
 - HD 510 – Current Health Issues for Health Educators
 - PU 650 – Infectious Disease Epidemiology
 - PU 660 – International Epidemiology and Global Health
- Conduct course preparation, course development and instruction for Health Sciences, Health Education and Public Health.

- Perform duties as course lead for upper level Public Health offerings, 2009-2012.
- Serve on university committees.

Online Instructor, Davenport University Online, Health Services Administration, 2008-2009.

- Conducted AAS and BS courses in an online environment.
 - HINT 201 – Health Information Technology Systems
 - HINT 203 – Health Care Delivery Systems
 - HINT 250 – Introduction to Reimbursement Systems
 - HLTH 110 – Medical Terminology
 - HLTH 230 – Health Care Law and Ethics
- Conducted course preparation for health services administration and allied health offerings.

Program Coordinator, Blinn College, Information Management Program, Brenham and Schulenburg, Texas. 2000 – 2006.

- Taught one-year certificate and two-year A.A.S. students.
 - HITT 1305 – Medical Terminology
 - HITT 1349 – Pharmacology
 - MRMT 1307 – Medical Transcription I
 - MRMT 2333 – Medical Transcription II
 - POFM 1327 – Medical Insurance
 - POFT 1301 – Business English
 - POFT 1319 – Records and Information Management
 - POFT 1325 – Business Math
 - POFT 2331 – Administrative Systems
 - POFT/POFM 2386 – Internship
 - SCIT 1307 – Anatomy and Physiology I
- Supervised and guided students' internship experience. Advised and counseled students.
- Supervised job performance of five faculty and one student worker.
- Conducted and led departmental meetings.
- Initiated, planned, and implemented new on-campus and online programs (Medical Transcription, Medical Coding).
- Instituted medical transcription and coding internships.
- Interfaced with program business partners and Advisory Committee.
- Recruited students for Blinn College technical programs.
- Managed \$180,000 departmental yearly budget, which includes salary, equipment, maintenance, supplies, and miscellaneous expenses.
- Participated in hiring instructional professionals.
- Increased number of majors on Brenham and Schulenburg campuses 200% in 2000-2004 time frame; increased class counts from 48 to 279 students in same time frame.

- Selected as Exemplary Program by the Texas Higher Education Coordinating Board.

Instructor, Blinn College, Information Management Program, Bryan and Brenham, Texas. 1997-2006.

- Taught one-year certificate and two-year A.A.S. Information Management students.
- Advised and counseled students in academic and career areas.

Coordinator, Blinn College, Dental Assisting Program, Bryan, Texas , 1997 -2000 .

- Supervised and taught dental assisting students.
 - DEN 110 – Preclinical Dental Assisting
 - DEN 111 – Dental Radiography I
 - DEN 120 – Basic Clinical Dental Assisting
 - DEN 121 – Dental Radiography II
 - DEN 211 – Dental Materials
- Interfaced with community health providers to increase dental assisting internship experience.
- Facilitated the opening of Health-For-All dental clinic and secured volunteers from Blinn Dental Hygiene and Dental Assisting programs.

Health Educator, St. Joseph Regional Health Center, Bryan, Texas, 1997-1999.

- Taught refresher courses in various medical topics to hospital staff.
 - Medical Terminology
 - Business Communication
- Provided quality assurance for medical transcription, Imaging Department.

Other Scholarly Teaching, Mentoring and Curricular Achievements

Review and Accreditation Services

2011-present Manuscript Reviewer, Journal of Health Administration Education

Courses Developed

Global Health-TAMUCC, Undergraduate, Nursing, Health Sciences, Biomedical Sciences.

Generational Cohorts – online, honors, TAMUCC, Undergraduate Nursing and Health Sciences Programs.

Healthcare Leadership and Management – online, independent study, TAMUCC, Undergraduate Health Sciences Program.

Introduction to Disaster Management and Emergency Preparedness – online, Kaplan University, Undergraduate Public Health Program.

Current Health Issues for Health Educators – online, Kaplan University, Graduate Health Education Program.

Medical transcription – online, Blinn College, Associate degree level Information Management Program.

Advanced medical transcription – online, Blinn College, Associate degree level Information Management Program.

Anatomy and physiology for allied health – online, Blinn College, Associate degree level Information Management Program.

Pharmacology for allied health – online, Blinn College, Associate degree level Information Management Program.

Medical office procedures – online, Blinn College, Associate degree level Information Management Program.

SCHOLARSHIP/CREATIVE ACHIEVEMENTS

Presentations at Professional Meetings

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| 2015 | “Abu Dhabi: Tourist and Learner”, Podium Presentation, Islander Forum, TAMUCC, August 2015. |
| 2015 | “An Underground University – BIHE in Iran”, Podium Presentation, Association of University Programs in Healthcare Administration 2015 Annual Meeting, Global Symposium, Miami, Florida. June 2015. |
| 2015 | “Pandemic Preparedness: Assessment of a Coastal Texas County”, Podium Presentation, University of North Texas, International Community Sustainability and Professional Exchange (CSPE). January 2015. |
| 2014 | “Community Dental Education Program: Service Learning”, Poster presentation, Texas Oral Health Summit (Texas Oral Health Coalition), Austin, Texas. November 2014. |
| 2014 | “Kidney Disease and the Minority Patient”, Hispanic Heritage Health Fair, Corpus Christi, Texas. October 2014. |

- 2014 "The Flipped Classroom: A Journey into Research", Poster Presentation, Association of University Programs in Healthcare Administration 2014 Annual Meeting, San Antonio, Texas. June 2014.
- 2014 "Healthy Lifestyles", Student Poster Presentation, faculty mentor, Black Chamber of Commerce, Corpus Christi, Texas. April 2014.
- 2014 "Oral Care for Special Populations", Podium presentation, State Supported Living Center Dental Conference, Corpus Christi, Texas. February 2014.
- 2013 "Improving Access: The Role of Education in Children's Oral Health in the Corpus Christi area", Podium and Poster presentation, Texas Oral Health Summit (Texas Oral Health Coalition), Austin, Texas. November 2013.
- 2013 "Oral Health and Diabetes", Hispanic Heritage Month Health Fair, Corpus Christi, Texas. September 2013.
- 2013 "Emergency Preparedness: Will your Program Survive the Storm?" Podium presentation, Association of University Programs in Healthcare Administration Annual Conference, Monterey, California. June 2013.
- 2013 "Pandemic Preparedness Assessment of a Coastal Texas County", Poster Presentation, Scott and White, Temple, Texas. April 2013.
- 2013 "Online and On Time: Faculty Presence in the Online Classroom", Podium presentation, Southwest Teaching and Learning Conference, San Antonio, Texas. April 2013.
- 2013 "The Use of Live Seminars as an Adjunct to Online Teaching", Islander Forum, TAMUCC, Corpus Christi, Texas. March 2013.
- 2013 "Education under Fire", Coastal Bend Social Forum, Corpus Christi, Texas. February 2013.
- 2012 "Pandemic Preparedness Assessment of a Coastal Texas County", Poster Presentation, Texas A&M University Pathways Graduate Symposium, Galveston, Texas. November 2012.
- 2012 "Oral Health and Diabetes", Hispanic Heritage Month Health Fair, Corpus Christi, Texas. September 2012.
- 2012 "Oral Health for All Ages", TAMUCC Wellness Expo, Corpus Christi, Texas. April 2012.

- 2012 "Oral Health for All Ages", Garcia Center Health Fair, Corpus Christi, Texas. April 2012.
- 2011 "Generations in the Healthcare Workforce", Podium presentation, American College of Healthcare Executives, Spring Education Event, Coastal Bend Chapter, Corpus Christi, Texas. April 2011.
- 2011 "Health Sciences Careers", Mary Carroll High School Career Club, Future Healthcare Student Organization, Corpus Christi, Texas. May 2011.
- 2011 "Health Sciences and Dental Careers", Spohn Hospital Health Careers Summer Camp, Alice, Texas. June 2011.
- 2010 "Threat Management Teams: First Line of Defense Against School Violence", Podium presentation co-presenter, NSBA Annual Conference, Cincinnati, Ohio. April 2010.

Honors and Awards

- 2011 Upsilon Phi Delta Honor Society (Healthcare Administration), AUPHA, inducted 2011.
- 2005 Who's Who among America's Teachers, 2005.
- 2003 The Blinn College Information Management Program, designation of "Exemplary Program", Texas Higher Education Coordinating Board, 2003.
- 2002 Who's Who among America's Teachers, 2002.

Contracts/Grants

- 2015 PI, "Improving Access: The Role of Education in Children's Oral Health in the Corpus Christi area – Phase 2". TAMUCC Research Enhancement Grant, \$5000, 2015.
- 2015 Co-PI, "Innovative Prenatal and Postnatal Oral Health Instruction". In conjunction with the Texas Oral Health Coalition. ADAF Harris Grant. \$5000, 2015.
- 2013 PI, "Disaster Preparedness for Colleges and Universities: The role of inter-campus contracts in maintaining viable academic programs during periods of recovery". CONHS Research Enhancement Grant; \$1800, 2013.

- 2011 Co-PI, "Pandemic Preparedness Assessment of a Coastal Texas County". San Patricio County, Public Health Department, Contract, \$25,000, 2011.
- 2010 PI, "Improving Access: The Role of Education in Children's Oral Health in the Corpus Christi Area". TRDF, \$10,589, 2010.

Scholarly Works in Progress

- 2015 Journal article: "Research Methodology: Pandemic Preparedness Assessment of a Coastal Texas County". 2015. Under revision for publication in the Texas Public Health Journal.
- 2015 Journal article: "Improving Access: The Role of Education in Children's Oral Health in the Corpus Christi area". 2015. Submitted for review to The Journal of Dental Hygiene.
- 2015 Journal article: "Community Dental Education Program: Service Learning". 2015. Submitted for review to Journal of Health Administration Education.
- 2015 Journal article: "Case Study - 2011 Flood at Universidad de La Sabana". Co-Author: Gail Meredith Fraser Chanpong, DrPH. Submitted for review to Disaster Prevention and Management: International Journal.
- 2015 Text: ALTERNATIVE AND COMPLIMENTARY MEDICINE IN AN ALLOPATHIC WORLD. Co-Author: Gary Hall, JD. Cognella Academic Publishing. (In development)

PROFESSIONAL SERVICE

Service Activities for the Component, College, University

College Activities

Dates of Service

Research Enhancement Committee, 2010- present	2010-current
Health Sciences Program Committee, Chair, 2010-present	2010- current
Faculty Staff Handbook Committee, Chair, 2012-present	2012- current
Graduation Awards Committee, Co-chair, 2011-present	2011-current

University Activities

Dates of Service

Center for Faculty Excellence Committee, 2013-present	2013- current
Academic Standards Grievance Committee, 2012- present	2012- current
Research Enhancement Committee, 2010- 2014	2010-2014
PK-20 Strategic Planning Committee, 2013	2013
Health Sciences Association, Faculty Advisor, 2012-present	2012-current

Service to the Profession

<u>Activities</u>	<u>Dates of Service</u>
Graduate Student Supervisor, Texila American University, MPH Program, 2015	2015
Member, Health Science Standard Setting Committee, Texas Education Agency, 2015	2015
Member, Texas Public Health Association, 2014-present	2014-current
Board of Directors, Texas Oral Health Coalition, 2014-present	2014-current
Chair, Maternal Child Committee, Texas Oral Health Coalition, 2014-present	2014 - current
Member, Texas Oral Health Coalition, 2013-present	2013-current
Member, Association of University Programs in Health Administration, 2010-present	2010-current
Observer, Certification Review Team, Association of University Programs in Health Administration, 2014-2015	2014-2015
Member, American College of Healthcare Executives, 2010-present	2010-current
Member, Local Planning Committee, American College of Healthcare Executives, 2012-present	2012-current

Service to the Community

<u>Activities</u>	<u>Dates of Service</u>
Member, Nueces County Community Action Agency Health Advisory Committee, 2014-present	2014-current
Member, Advisory Board, Moody High School Health Science Academy, 2014-present	2014-current
Coastal Bend Regional Advisory Council, 2012-present	2012-current
Member, Medical Reserve Corp, Nueces County, 2012-present	2012-current

Member, Coastal Bend Emergency Management Association, 2010-current
2010-present
Board of Directors, SHARE, 2001-present 2001-current

OTHER

Significant Professional Development Activities

2015 AUPHA Annual Meeting, Miami Florida, 2-6 June 2015.
2015 NCCAM, Complementary and Alternative Medicine online CE series, June 2015.
2015 Texas Education Agency: Health Science Standard Setting Committee, Austin, Texas, 15-17 April 2015.
2015 Coastal Bend Emergency Management Association, Mass Fatality Training, Corpus Christi, Texas, 8-9 April 2015.
2015 International Community Sustainability and Professional Exchange (CSPE) 2015 Conference. Denton, Texas, 14-16 January 2015.
2015 Certificates of Program Development in Best Practices for Online Courses, Course Design and Development, and Course Delivery and Peer-Review. TAMUCC Distance Education, Corpus Christi, Texas
2014 Texas Oral Health Summit, Austin, Texas, 5-9 November 2014
2014 ACHE Southern Region Student Symposium, San Antonio, Texas, 26 September 2014
2014 AUPHA Annual Meeting, San Antonio, Texas, 17-21 June 2014
2014 2014 Coastal Bend Hurricane Conference, DHS Region 3, April 2014
2014 Graduate Scholarly Works Symposium, TAMUCC, 11 April 2014
2014 TPHA Annual Conference, Corpus Christi, Texas, 24-26 March 2014
2014 DADS, Annual Dental Staff Conference, CCSSLC, 17 February 2014
2013 Community of Practice, Online Teaching and Learning, TAMUCC, Fall 2013
2013 Texas Oral Health Summit, Austin, Texas, 22-23 November 2013

2013 Pathways Graduate Symposium, TAMUK, 8 November 2013

2013 ACHE Southern Region Education Event, San Marcos, Texas, 25 October 2013

2013 AUPHA Annual Meeting, Monterey, California, 17-22 June 2013

2013 ACHE Education Event, Corpus Christi, Texas, 14 June 2013

2013 Graduate Scholarly Works Symposium, TAMUCC, 13 May 2013

2013 Southwest Teaching and Learning Conference, TAMUSA, 5-6 April 2013

2013 Future Health Professions Conference, TAMUK, 28 February 2013

2012 Pathways Graduate Symposium, TAMUS, 9-10 November 2012

2012 Point of Dispensing Training: Pandemic Preparedness, TEEX, 11-12 September 2012

2012 Jumpstart Healthcare Academy: Emergency Triage, Medical Reserve Corp, August 2012

2012 2012 Coastal Bend Hurricane Conference, DHS Region 3, April 2012

2012 2012 Teaching with Technology Conference, TAMU, 8-9 February 2012

2011 Health Services Response Workshop, American Red Cross, June 2011

2011 "Protecting Human Research Participants", NIH online, June 2011

2011 American College of Healthcare Executives, Spring Education Event, Coastal Bend Chapter, April 2011

2011 Research and Networking Symposium, TAMUCC, CONHS, April 2011

2011 "Opening up the Schoolyard", PHLP, April 2011

2011 New Program Director Training, AUPHA, April 2011

2011 NSF Young Investigator Workshop, TAMUS, TEES, March 2011

2011 The Science of Research on Discrimination and Health Conference, NIH, February 2011

2010 "Online Best Practices", TAMUCC, Center for Faculty Excellence, November 2010

2010 ACHE South Texas Chapter Fall Education Event, October 2010

2010 "Implementing the Communities Advancing Resilience Toolkit (CART)", University of Oklahoma Health Science Center, October 2010

2010 Educause Conference, October 2010

2010 "Benefits to Known Best Practices in Distance Education", UMUC Center for Support of Instruction, August 2010

2010 National School Board Association Annual Conference, April 2010

PROFESSIONAL EXPERIENCE

Project Administrator, NERRTC (National Emergency Response and Rescue Training Center), College Station, Texas, *2008-2010*

- Managed EDU/Corp program, providing emergency operations and violence prevention programs for schools, health care entities and businesses.
- Envisioned and initiated outreach activities including direct contact, print advertising, mailouts, conference exhibits, and conference presentations.
- Coordinated activities of six education/corporate adjuncts.
- Crafted EDU/Corp response to RFPs (request for grant proposals) from schools/universities.
- Assisted in curriculum development for online violence prevention offerings, public health emergency preparedness and train-the-trainer presentations.
- NERRTC contact for NCEMPR (National Center for Emergency Medical Preparedness and Response).
- Member, TEEEX eLearning Committee.
- Member, Austin area emergency response team.

Owner/QA Manager, Decimal Transcribing Service, College Station, Texas, *2003 - 2010*

- Insure accuracy of transcribed reports.
- Provide editing services to area organizations.
- Teach transcription, business communications and office management skills to independent contractors.
- Maintain confidentiality and HIPAA compliance of protected health information.
- Hire and supervise professional transcription staff.
- Conduct continuing medical education classes for local clinics.
- Market transcription and continuing education to area businesses.

Training Manager, West Corporation, Bryan, Texas, *2007*

- Oversaw 6- week new employee and 1-2 day refresher training for 300 telecommunications customer service agents.
- Supervised eight customer operations trainers.
- Observed and managed training classes.
- Interviewed, evaluated, and managed training staff.
- Maintained confidentiality of customer financial information.

Owner, Familydent, Grand Prairie and Palestine, Texas, *1983-1996*

- Provided general dental care for child and adult patients.
- Trained dental staff in OSHA compliance, infection control, medical records, Medicare/Medicaid compliance, dental insurance, and dental assisting.
- Hired and supervised professional dental staff of five.

- Managed payroll, taxes and budget.
- Conducted community dental health screenings and health education training.

Clinic Director, Dental Health Programs, Dallas, Texas, *1991-1993*

- Envisioned, organized, and conducted community training on nutrition, wellness and dental topics.
- Responsible for the management, training, quality assurance, and staff scheduling for eight City of Dallas dental clinics, including specialty clinics for the homeless, the elderly, and HIV+ patients.
- Conducted health care training for family members of elderly, handicapped, and HIV+ patients.
- Provided continuing education for 38 dental employees and over 20 part-time dentists.
- Established new evaluation process for all clinical employees.
- Researched dental needs and available funding for disadvantaged populations in Dallas County area.
- Involved in all aspects of budget planning and implementation, grant proposal and management, and interface with city and county health care committees.
- Administered clinical budget; procured additional government funding.

Officer, United States Army Reserve, *1974-1988*

- Provided administrative and logistics support at the brigade level.
- Trained and supervised enlisted soldiers in Signal Corps and Dental Corps.
- Served special assignments in organizational effectiveness, women's issues and diversity.
- Vietnam era veteran; Active Duty, 1974-1978.

Related Professional Memberships

Member, Association of University Programs in Health Administration, 2010-present

- Member, American College of Healthcare Executives, 2010-present
- Member, Texas Business Teachers and Educators Association, 2000 – 2006
- Member, Texas Community College Teachers Association, 2000-2006
- Member, American Association of Medical Transcription, 1997 – 2006
- Member, Texas Association of Medical Transcription, 2000-2006
- Blinn College Representative, American Health Information Management Association, 1998-2006
- Member, American Dental Association, 1983-1996
- Member, Texas Dental Association, 1983-1996