

CURRICULUM VITAE  
**ERIN E. DONOVAN**

The University of Texas at Austin  
erindonovan@utexas.edu

## **EDUCATION**

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- Ph.D.**      **University of Illinois at Urbana-Champaign, 2008**  
Communication
- M.A.**      **University of Illinois at Urbana-Champaign, 2004**  
Communication
- B.A.**      **Hiram College, Hiram, Ohio, 2000**  
Major: French    Minor: Writing

## **ACADEMIC APPOINTMENTS**

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- 2015 – Present**      **Associate Professor, Department of Communication Studies**  
Moody College of Communication  
The University of Texas at Austin
- 2018 – Present**      **Director of Interdisciplinary Education**  
**2015 – 2018**      **Associate Director**  
Center for Health Communication  
Moody College of Communication | Dell Medical School  
The University of Texas at Austin
- 2016 – Present**      **Provost’s Teaching Fellow**  
The University of Texas at Austin
- 2017 – 2020**      **Associate Professor, Division of Pharmacy Practice**  
College of Pharmacy  
The University of Texas at Austin
- 2008 – 2015**      **Assistant Professor, Department of Communication Studies**  
Moody College of Communication  
The University of Texas at Austin

## **RESEARCH INTERESTS**

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- Interpersonal health communication
- Coping with health stressors
- Uncertainty, disclosure, avoidance
- Health care communication

## **PROFESSIONAL AFFILIATIONS**

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National Communication Association (NCA)  
International Communication Association (ICA)  
International Association for Relationship Research (IARR)

## **HONORS AND AWARDS**

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### **RESEARCH AWARDS**

- Top Three Paper Award, NCA Training and Development Division, 2019
- Top Three Paper Award, NCA Training and Development Division, 2018
- Bill Eadie Distinguished Scholarly Article Award, NCA Applied Communication Division, 2015
- Top Five Paper Award, NCA Health Communication Division, 2013
- Ellen A. Wartella Distinguished Research Award, UT College of Communication, 2013
- Top Four Paper Award, NCA Applied Communication Division, 2011
- Top Four Paper Award, NCA Family Communication Division, 2011
- Top Four Paper Award, NCA Interpersonal Communication Division, 2010
- IARR Steve Duck New Scholar Faculty Award, 2010
- Top Four Paper Award, ICA Interpersonal Communication Division, 2008
- Award for the Analysis of Interpersonal Communication in Applied Settings, ICA Interpersonal Communication Division, 2008
- Karl R. Wallace Award for Distinguished Scholarship, Department of Communication, Univ of Illinois, 2007
- Outstanding Article Award, Department of Communication, Univ of Illinois, 2006
- Top Four Paper Award, NCA Interpersonal Communication Division, 2005

### **TEACHING RECOGNITION**

- Online Teaching Days Presenter, FIC/PTF, UT Austin, 2020 (Leading Teams)
- Provost's Teaching Fellow, UT Austin, 2016-2021
- Nominee, The University of Texas System Regents' Outstanding Teaching Award, 2015
- Faculty Honoree, Zeta Tau Alpha Professor Appreciation Dinner, UT Austin, 2011
- Faculty Honoree, Student Athlete Advisory Council Professor Appreciation Luncheon, UT Austin, 2009
- Faculty Honoree, Delta Gamma Professor Appreciation Dinner, UT Austin, 2008
- UIUC Campus Award for Excellence in Undergraduate Teaching, Univ of Illinois, 2007
- Lynn M. Martin Teaching Award for Exceptional Undergraduate Teaching, College of Liberal Arts and Sciences, Univ of Illinois, 2007
- Marie Hochmuth Nichols Award for Outstanding Veteran Teaching Assistant, Department of Speech Communication, Univ of Illinois, 2006

## SCHOLARSHIP

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*Student coauthors denoted in italics*

### PEER-REVIEWED JOURNAL ARTICLES (N = 55)

**Donovan, E. E.**, Brown, L. E., *Lindstadt, C., Table, B., Heidari, E., Coolidge, A., Omran, S., & Rush, S.* (accepted pending minor revisions). The 12 Fundamentals of Highly Effective Communicators: Teaching theory-based professional communication to pharmacy students. *Journal of Communication Pedagogy*.

**Donovan, E. E.**, *Quaack, K. R.*, & Brown, L. E. (in press). “Ask, don’t just answer”: Eliciting informational and emotional support needs during health care encounters. *Communication Teacher*. <https://doi.org/10.1080/17404622.2020.1867876>

**Donovan, E. E.**, & *Greenwell, M.* (in press). Social support in nursing: A review of the literature and a communication research agenda. *Nursing Communication*.

*Zhong, L.*, **Donovan, E. E.**, & Vangelisti, A. L. (2020). Examining the effectiveness of genetic counselors’ communication of variant of uncertain significance results of breast cancer genes. *Health Communication*. doi:10.1080/10410236.2020.1733224

*Zhang, Z.*, Farris, K. L., *Sun, M.*, Dailey, R., & **Donovan, E.** (2020). Parenting practices, autonomous motivation, and adolescent diet habits. *Journal of Research on Adolescents*, 30, 800-816. doi:10.1111/jora.12560

**Donovan, E. E.**, Mackert, M., *Lindstadt, C.*, & *Harrison, M.* (2020). What motivates *Health Communication’s* peer reviewers to review? A survey of our scholarly community. *Health Communication*, 35(9), 1056-1060. doi:10.1080/10410236.2020.1762970

*Zhu, Y.*, Guan, M., & **Donovan, E. E.** (2020). Elaborating cancer opinion leaders’ communication behaviors within online health communities: Network and content analyses. *Social Media & Society*, 6(2), 1-13. doi:10.1177/2056305120909473

**Donovan, E. E.**, Brown, L. E., Rush, S. K., *Greenwell, M. R., Table, B., Zhu, Y., & Kearns, K. D.* (2020). Evaluation of an applied improv pharmacy communication workshop during PharmD first-year orientation. *American Journal of Pharmaceutical Education*, 84(1), 15-21. doi:10.5688/ajpe7250

*Donthula, D.*, Kortlever, J., Ring, D., **Donovan, E. E.**, Reichel, L.M., & Vagner G.A. (2020). Does intolerance of uncertainty affect magnitude of limitations or pain intensity? *Clinical Orthopaedics and Related Research*, 478, 381-388. doi:10.1097/CORR.0000000000001042

- Mackert, M., Mabry, A., **Donovan, E. E.**, Champlin, S., & Pounders, K. (2019). Health literacy and perceptions of stigma. *Journal of Health Communication, 24*, 856-864. doi:10.1080/10810730.2019.1678705
- Donovan, E. E.**, & Farris, K. L. (2019). Interpersonal communication and coping with cancer: A multidisciplinary theoretical review of the literature. *Communication Theory, 29*, 236-256. doi:10.1093/ct/qty026
- van Hoorn, B. T., Menendez, M. E., Mackert, M., **Donovan, E. E.**, van Heijl, M., & Ring, D. (2019). Missed empathic opportunities during hand surgery office visits. *HAND*. doi:10.1177/1558944719873395
- Benham-Hutchins, M., Brown, S. A., **Donovan, E. E.**, Guevara, H., & Johnson, A. H. (2018). Bridging the gap: Spanish speaking Hispanic patients' information preferences during hospitalization. *Journal of Participatory Medicine, 10*(4), e10782. doi:10.2196/10815
- Glowacki, E. M., & **Donovan, E. E.** (2018). Predicting reinforcement and punishment behaviors in college students coping with substance use: An application of Inconsistent Nurturing as Control Theory. *Communication Quarterly, 66*, 541-556. doi:10.1080/01463373.2018.1466345
- Mackert, M., Guadagno, M., Lazard, A., **Donovan, E. E.**, Rochlen, A., ... & Crook, B. (2018). Engaging men in prenatal health via eHealth: Findings from a national survey. *JMIR Pediatrics and Parenting, 1*(2), e7. doi:10.2196/pediatrics.9513
- Menendez, M. E., van Hoorn, B. T., Mackert, M., **Donovan, E. E.**, Chen, N., & Ring, D. (2017). Patients with limited health literacy ask fewer questions during office visits with hand surgeons. *Clinical Orthopaedics and Related Research, 475*, 1291-1297. doi:10.1007/s11999-016-5140-5
- Donovan, E. E.**, Love, B., Mackert, M., Vangelisti, A., & Ring, D. (2017). Health communication: A future direction for instructional communication research. *Communication Education, 66*, 490-492. doi:10.1080/03634523.2017.1349917
- Mackert, M., Lazard, A., Guadagno, M., **Donovan, E. E.**, Garcia, A., Rochlen, A. B., ... & Damásio, M. J. (2017). Engaging men in prenatal health promotion: A pilot evaluation of targeted e-health content. *American Journal of Men's Health, 11*(3), 719-725. doi:10.1177/1557988316679562
- Donovan, E. E.**, Thompson, C. M., LeFebvre, L., & Tollison, A. C. (2017). Emerging adult confidants' judgments of parental openness: Disclosure quality and post-disclosure relational closeness. *Communication Monographs, 84*, 179-199. doi:10.1080/03637751.2015.1119867

- Mackert, M., **Donovan, E. E.**, & Bernhardt, J. (2017). Applied grant writing training for future health communication researchers: The Health Communication Scholars Program. *Health Communication, 32*, 247-252. doi:10.1080/10410236.2015.1110686
- Romo, L. K., Thompson, C. M., & **Donovan, E. E.** (2017). College drinkers' privacy management of alcohol content on social networking sites. *Communication Studies, 68*, 173-189. doi:10.1080/10510974.2011.623752
- Donovan, E. E.**, Nelson, E. C., & Scheinfeld, E. (2017). Cyberframing cancer: An exploratory investigation of valenced cybercoping on cancer blogs. *Health Communication, 32*, 1-10. doi:10.1080/10410236.2015.1089467
- Champlin, S., Mackert, M., Glowacki, E. M., & **Donovan, E. E.** (2016). Toward a better understanding of health literacy: A focus on the skills patients need to find health information. *Qualitative Health Research, 27*, 1160-1176. doi:10.1177/1049732316646355
- Mackert, M., Mabry-Flynn, A., Champlin, S., **Donovan, E. E.**, & Pounders, K. (2016). Health literacy and health information technology adoption: The potential for a new digital divide. *Journal of Medical Internet Research, 18*(10), e264. doi:10.2196/jmir.6349
- Jensen, J. D., Holton, A. E., Krakow, M., Weaver, J., **Donovan, E.**, & Tavgian, S. (2016). Colorectal cancer prevention and intentions to use low-dose aspirin: A survey of 1,000 U.S. adults 40-65. *Cancer Epidemiology, 41*, 99-105. doi:10.1016/j.canep.2016.02.003
- Crook, B., Stephens, K. K., Pastorek, A. E., Mackert, M., & **Donovan, E. E.** (2016). Sharing health information and influencing behavioral intentions: The role of health literacy, information overload, and the Internet in diffusion of healthy heart information. *Health Communication, 31*, 60-71. doi:10.1080/10410236.2014.936336
- Donovan, E. E.**, Brown, L. E., & Crook, B. (2015). Patient satisfaction with medical disclosure and consent documents for treatment: Applying conceptualizations of uncertainty to examine successful attempts at communicating risk. *Journal of Communication in Healthcare: Strategies, Media and Engagement in Global Health, 8*, 220-232. doi:10.1179/1753807615Y.0000000008
- Donovan, E. E.**, Brown, L. E., LeFebvre, L., Zaitchik, S., & Love, B. (2015). "The uncertainty is what is driving me crazy": The tripartite model of uncertainty in the adolescent and young adult cancer context. *Health Communication, 30*, 702-713. doi:10.1080/10410236.2014.898193
- Mackert, M., Guadagno, M., **Donovan, E. E.**, & Whitten, P. (2015). Including men in prenatal health: The potential of e-health to improve birth outcomes. *Telemedicine and e-Health, 21*, 207-212. doi:10.1089/tmj.2014.0048

- Stephens, K. K., *Pastorek, A. E., Crook, B., Mackert, M., Donovan, E. E., & Shalev, H.* (2015). Boosting healthy heart employer-sponsored health dissemination efforts: Identification and information sharing intentions. *Health Communication, 30*, 209-220. doi:10.1080/10410236.2013.836732
- Donovan, E. E., LeFebvre, L., Tardif, S., Brown, L. E., & Love, B.** (2014). Patterns of social support communicated in response to expressions of uncertainty in an online community of young adults with cancer. *Journal of Applied Communication Research, 42*, 432-455. doi:10.1080/00909882.2014.929725
- Donovan, E. E., Crook, B., Brown, L. E., Pastorek, A. E., Hall, C. A., Mackert, M. S., & Stephens, K. K.** (2014). An experimental test of medical disclosure and consent documentation: Assessing patient comprehension, self-efficacy, and uncertainty. *Communication Monographs, 81*, 239-260. doi:10.1080/03637751.2013.876059  
**Recipient of the 2015 Bill Eadie Distinguished Scholarly Article Award from the National Communication Association's Applied Communication Division**
- Edwards, L. L., **Donovan-Kicken, E., & Reis, J. S.** (2014). Communicating in complex situations: A normative approach to HIV-related talk among parents who are HIV+. *Health Communication, 29*, 364-374. doi:10.1080/10410236.2012.757715
- Mackert, M., **Donovan, E. E., Mabry, A., Guadagno, M., & Stout, P.** (2014). Stigma and health literacy: An agenda for advancing research and practice. *American Journal of Health Behavior, 38*(5), 690-698. doi:10.5993/AJHB.38.5.6
- Love, B., & **Donovan, E. E.** (2014). Online friends, offline loved ones, and full-time media: Young adult "mass personal" use of communication resources for educational and emotional support. *Journal of Cancer Education: The Official Journal of the American Association for Cancer Education, 29*, 241-246. doi:10.1007/s13187-013-0579-5
- Love, B., Moskowitz, M. C., *Crook, B., Thompson, C. M., Donovan-Kicken, E., Stegenga, K., Macpherson, C. F., & Johnson, R. H.* (2013). Defining adolescent and young adult (AYA) exercise and nutrition needs: Concerns communicated in an online cancer support community. *Patient Education and Counseling, 92*(1), 130-133. doi:10.1016/j.pec.2013.02.011
- Love, B., *Crook, B., Thompson, C. M., & Donovan-Kicken, E.* (2013). Work and "mass personal" communication as means of navigating nutrition and exercise concerns in an online cancer community. *Journal of Medical Internet Research, 15*(5), e102. doi:10.2196/jmir.2594
- Donovan-Kicken, E., Guinn, T. D., Romo, L. K., & Ciceraro, L. D. L.** (2013). Thanks for asking, but let's talk about something else: Reactions to topic avoidance messages that feature different interaction goals. *Communication Research, 40*, 308-336. doi:10.1177/0093650211422537

- Donovan-Kicken, E., Mackert, M., Guinn, T. D., Tollison, A. C., & Breckinridge, B.** (2013). Sources of patient uncertainty when reviewing medical disclosure and consent documentation. *Patient Education and Counseling, 90*, 254-260. doi:10.1016/j.pec.2012.10.007
- Mackert, M., **Donovan, E. E., & Guadagno, M. A.** (2013). Promoting multivitamins to Hispanic adolescents and mothers: Communicating benefits that resonate. *SAGE Open, 3*(4), 1-9. doi:10.1177/2158244013507268
- Scott, A. M., Caughlin, J. P., **Donovan-Kicken, E., & Mikucki-Enyart, S. L.** (2013). Do message features influence responses to depression disclosure? A message design logics perspective. *Western Journal of Communication, 77*, 1-25. doi:10.1080/10570314.2012.694007
- Donovan-Kicken, E., Tollison, A. C., & Goins, E. S.** (2012). The nature of communication work during cancer: Advancing the theory of illness trajectories. *Health Communication, 27*, 641-652. doi:10.1080/10410236.2011.629405 **Recipient of the 2013 Ellen A. Wartella Distinguished Research Award**
- Donovan-Kicken, E., Mackert, M., Guinn, T. D., Tollison, A. C., Breckinridge, B., & Pont, S. J.** (2012). Health literacy, self-efficacy, and patients' assessment of medical disclosure and consent documentation. *Health Communication, 27*, 581-590. doi:10.1080/10410236.2011.618434
- Donovan-Kicken, E., McGlynn, J., & Damron, J. C. H.** (2012). When friends deflect questions about sensitive information: Questioners' cognitive complexity and explanations for friends' avoidance. *Western Journal of Communication, 76*, 127-141. doi:10.1080/10570314.2011.653856
- Love, B., Crook, B., Mooney Thompson, C., Zaitchik, S., Knapp, J., LeFebvre, L., Jones, B., **Donovan-Kicken, E.,** Rechis, R., & Eargle, E. (2012). Exploring the communication of social support within online communities: A content analysis of messages posted to an adolescent/young adult cancer support group. *Cyberpsychology, Behavior, and Social Networking, 15*, 1-5. doi:10.1089/cyber.2012.0138
- Romo, L. K., & **Donovan-Kicken, E.** (2012). "Actually, I don't eat meat": A multiple goals perspective of communication about vegetarianism. *Communication Studies, 63*, 405-420. doi:10.1080/10510974.2011.623752
- Donovan-Kicken, E., & Caughlin, J. P.** (2011). Breast cancer patients' topic avoidance and psychological distress: The mediating role of coping. *Journal of Health Psychology, 16*, 596-606. doi:10.1177/1359105310383605
- Donovan-Kicken, E., Tollison, A. C., & Goins, E. S.** (2011). A grounded theory of control over communication among individuals with cancer. *Journal of Applied Communication Research, 39*, 310-330. doi:10.1080/00909882.2011.585398

- Mackert, M., Love, B., **Donovan-Kicken, E.**, & Uhle, K. (2011). Health literacy as controversy: An online community's perceptions of the U.S. Food and Drug Administration acetaminophen guidelines. *Qualitative Health Research*, *21*, 1607-1617. doi:10.1177/1049732311417731
- Donovan-Kicken, E.**, & Caughlin, J. P. (2010). A multiple goals perspective on topic avoidance and relationship satisfaction in the context of breast cancer. *Communication Monographs*, *77*, 231-256. doi:10.1080/03637751003758219
- Caughlin, J. P., Bute, J. J., **Donovan-Kicken, E.**, Kosenko, K. A., Ramey, M. E., & Brashers, D. E. (2009). Message features influence reactions to HIV disclosures. *Health Communication*, *24*, 270-283. doi:10.1080/10410230902806070
- Caughlin, J. P., Brashers, D. E., Ramey, M. E., Kosenko, K. A., **Donovan-Kicken, E.**, & Bute, J. J. (2008). The message design logics of responses to HIV disclosures. *Human Communication Research*, *34*, 655-684. doi:10.1111/j.1468-2958.2008.00336.x
- Donovan-Kicken, E.**, & Bute, J. J. (2008). Uncertainty of social network members in the case of communication-debilitating illness or injury. *Qualitative Health Research*, *18*, 5-18. doi:10.1177/1049732307309005
- Bute, J. J., **Donovan-Kicken, E.**, & Martins, N. (2007). Effects of communication-debilitating illnesses and injuries on close relationships: A relational maintenance perspective. *Health Communication*, *21*, 235-246. doi:10.1080/10410230701307675
- Knobloch, L. K., & **Donovan-Kicken, E.** (2006). Perceived involvement of network members in courtships: A test of the relational turbulence model. *Personal Relationships*, *13*, 281-302. doi:10.1111/j.1475-6811.2006.00118.x

## SCHOLARLY BOOK CHAPTERS & ENCYCLOPEDIA ENTRIES

- Donovan, E. E.**, & *Quaack, K. R.* (submitted, awaiting copyedits). Topic avoidance in families. In E. Ho, C. Bylund, & J. van Weert (Eds.), *International encyclopedia of health communication*. Hoboken, NJ: Wiley-Blackwell. (13 pages)
- Donovan, E. E.** & Gordon, A. S. (in press). Message design logics theory. In B. B. Whaley & C. R. Morse, *Interpersonal message design*. San Francisco: Interactive Press. (32 pages)
- Donovan, E. E.** (2019). "The communication work of conversations about health and illness." In S. R. Wilson & S. W. Smith (Eds.), *Reflections on interpersonal communication research* (pp. 231-250). San Diego, CA: Cognella.
- Donovan, E. E.** (2015). Difficult conversations. In C. Berger & M. Roloff (Eds.), *International encyclopedia of interpersonal communication*. Hoboken, NJ: Wiley-Blackwell. doi:10.1002/9781118540190.wbeic231



- Donovan, E. E.** (2015). Uncertainty-increasing strategies. In C. Berger & M. Roloff (Eds.), *International encyclopedia of interpersonal communication*. Hoboken, NJ: Wiley-Blackwell. doi:10.1002/9781118540190.wbeic151
- Donovan, E. E.**, Miller, L. E., & Goldsmith, D. J. (2014). “Tell me about a time when...”: Studying health communication through in-depth interviews. In B. B. Whaley (Ed.), *Research methods in health communication: Principles and application* (pp. 21-40). New York: Routledge.
- Donovan-Kicken, E.** (2014). Informed consent. In T. L. Thompson (Ed.), *Encyclopedia of health communication* (pp. 719-721). Thousand Oaks, CA: Sage.
- Goldsmith, D. J., & **Donovan-Kicken, E.** (2009). Adding insult to injury: The contributions of politeness theory to understanding hurt feelings in close relationships. In A. L. Vangelisti (Ed.), *Feeling hurt in close relationships* (pp. 50-72). New York: Cambridge University Press.

## REPORTS, WHITE PAPERS, AND OTHER PUBLICATIONS

- Donovan, E. E.**, Pasch, K. E., Barbour, J. B., Stroud, N. J., Wotipka, C. D., ... & Calhoun, B. M. (2018). *Defining successful media partnerships*. Report of health communication study conducted for the Robert Wood Johnson Foundation.
- Donovan, E. E.**, Brown, L. E., & Rush, S. (2018). *PHM 284M course revision report*. Prepared for the UT Austin College of Pharmacy curriculum committee and Dean’s office.
- Donovan, E. E.**, Brown, L. E., & Rush, S. (2017). *New Student Orientation communication boot camp report*. Prepared for the UT Austin College of Pharmacy curriculum committee and Dean’s office.
- Donovan, E. E.** (2014, June). Patients are signing consent forms they don’t understand. We can do better. In K. Hawkins (Ed.), *Communication Currents* (an online publication of the National Communication Association).
- Donovan, E. E.** (2014). *Now is the time to improve informed consent*. Op-ed for the University of Texas at Austin’s “Texas Perspectives” news wire service.
- Love, B., Thompson, C. M., Crook, B., Zaitchik, S., Knapp, J., **Donovan-Kicken, E.**, and Eargle, E. (2012). *“Thank goodness I have Planet Cancer”: An initial examination of Planet Cancer usage*. Advisory report for the LIVESTRONG Foundation.
- Mackert, M., Kim, E., Guadagno, M., & **Donovan-Kicken, E.** (2012). Using Twitter for prenatal health promotion: Encouraging a multivitamin habit among college-aged females. In A. Smith, N. Armfield, & R. Eikelboom (Eds.), *Studies in health technology and informatics* (pp. 93-103). IOS Press.

**Donovan-Kicken, E., & Bute, J. J.** (2005). Instructor's resources to accompany *Family communication: Nurturing and control in a changing world* by B. A. Le Poire. Thousand Oaks, CA: Sage.

## MANUSCRIPTS SUBMITTED FOR REVIEW

**Donovan, E. E.,** Brown, L. E., Table, B., & Greenwell, M. R., & Rush, S. K. (revise & resubmit). Teaching patient-centered care to Doctor of Pharmacy students through integrated trainings on gender, sexuality, and disability. *Health Communication*.

**Donovan, E. E.,** Farris, K. L., *Pett, R., & Sanders, G.* (under review). A systematic integrative review of research on interpersonal communication while coping with cancer.

**Donovan, E. E.,** Lazenby, B., Alkhafaji, H., Alducin, R., Gonzales, C., Kim, J., Naeem, A., Sarwar, F., & Spaulding, K. "I don't know who everyone's been around"... "And if you ask, it's like stepping on glass": Testing & expanding the Tripartite Model of Uncertainty in the novel coronavirus era.

*Farris, K. L., & Donovan, E. E.* (revise & resubmit). The impacts of supportive communication on couples' psychological, relational, and health outcomes in the context of arthritic diseases. *Health Communication*.

Morales-Campos, D., Flores, B., Parra-Medina, D., Kahn, J., & **Donovan, E. E.** (under review). Perceived barriers and facilitators to HPV vaccine administration for Hispanic adolescents from providers practicing in central and south Texas clinics.

*Table, B., & Donovan, E. E.* (under review). Family communal orientation, social support, stress, and resilience during gender transition: An application of the Theory of Resilience and Relational Load.

## EXTERNAL INVITED PRESENTATIONS AND LECTURES

"Grant funding of health communication research: The grantspersonship trail, advice for investigators, and alternative sources of funding." Doctoral and Early Career Scholar Preconference. Annual convention of the National Communication Association (Health Communication Division), Indianapolis, IN, November 2020.

"Communication strategies in bad times." Society of Surgical Chairs Annual Mentorship Program (meeting held virtually). American College of Surgeons, September 2020.

"How evidence-based strategies are making difficult conversations about health easier." Baylor University Department of Communication, Waco, TX, February 2020.

“Media partnership success: An evidence-based model and toolkit.” Lunch and Learn, Robert Wood Johnson Foundation, Princeton, NJ, November 2017.

“Defining successful media partnerships: A preliminary model.” Presentation to the Communication and Research and Evaluation Divisions of the Robert Wood Johnson Foundation, Princeton, NJ, August 2017.

“Coping with dilemmas of difficult conversations about health.” McGovern Keynote Speech, American Medical Writers Association SW Regional Conference, Austin, TX, April 2017.

International Women’s Day panel on global health. Peer Assisted Leadership and Service program, McCallum High School, Austin, TX, March 2017.

“When is communication the cure?: Advancing connections between communication and health.” COM Week Keynote Speech, NC State Department of Communication, Raleigh, NC, March 2016.

“Uncertainty and healthcare.” Special Topics in Communication: Interpersonal Health Communication (via videoconference), North Carolina State University, February 2016.

“The research trajectory post-dissertation.” Preconference on Early Careers and Scholarship in Health Communication. Annual convention of the National Communication Association (Health Communication Division), Chicago, IL, November 2014.

“Collective uncertainty management during times of stress and illness.” University of Illinois at Urbana-Champaign Department of Communication, Urbana, IL, October 2014.

“Coping through communication, coping with communication: Collective uncertainty management in health contexts.” Samuel L. Becker Memorial Conference, University of Iowa Department of Communication Studies, Iowa City, IA, February 2014.

“Quantitative and qualitative approaches to studying parental disclosures.” Texas State University-San Marcos Communication Week, San Marcos, TX, February 2013.

“Dynamics of managing sensitive health information.” SUNY Buffalo Department of Communication, Buffalo, NY, December 2011.

“The unending work of interpersonal communication during cancer.” Myrtle Wienke Breast Cancer Communication Lecture, Purdue University Department of Communication, West Lafayette, IN, October 2010.

## **REFEREED CONFERENCE PRESENTATIONS (N = 80)**

**Donovan, E. E.,** Brown, L. E., Table, B., & Lindstadt, C. (2021, July). *A communication perspective on failed empathy in professional relationships*. Poster accepted for

presentation at the biannual conference of the International Association for Relationship Research, London, England. (postponed from 2020 due to COVID)

- Nguyen, T., **Donovan, E.**, & Wright, M. (2021, April). *Barriers to doula care during the COVID-19 pandemic and implications for maternal health: A qualitative study*. Poster presented at the UT Social Justice Research Forum, Austin, TX.
- Donovan, E. E.**, Lazenby, B., Woods, J. M., & Alkhafaji, H. (2021, February). *Difficult conversations during the pandemic*. Poster presented at the annual St. David's Center for Health Promotion and Disease Prevention Research in Underserved Populations (CHPR) Conference, Austin, TX.
- Heidari, E., Lindstadt, C., Coolidge, A., Omran, S., & **Donovan, E.** (2020, June). *Features of empathy in pharmacy students self-assessments: Thematic analysis and association with OSCE grades*. Abstract presented at the Academy of Communication in Healthcare Communication Virtual Research Forum.
- Heidari, E., Lindstadt, C., Coolidge, A., Omran, S., **Donovan, E.**, & Rush, S. (2020, May). *Features of empathy in pharmacy students' self-assessments: A thematic analysis*. Poster presented at the UT Center for Health IPE Interprofessional Health Showcase, Austin, TX.
- Donovan, E. E.**, Brown, L. E., Table, B., & Lindstadt, C. (2019, November). *The 12 fundamentals of highly effective communicators: Translating theory to pharmacy practice through communication training*. Paper presented at the annual convention of the National Communication Association, Baltimore, MD. **Top three paper, Training and Development Division**
- Donovan, E. E.**, Farris, K. L., Pett, R., Sanders, G., & Li, J. (2019, November). *Interpersonal communication and coping with cancer: A preliminary systematic integrative review*. Paper presented at the annual convention of the National Communication Association, Baltimore, MD.
- Donovan, E. E.**, Brown, L. E., Table, B., Greenwell, M. R., Lindstadt, C. J., & Rush, S. (2019, May). *Translating theory to training: Lessons from a multi-year interdisciplinary health communication education initiative*. Podium presentation at the International Communication Association Preconference on Difficult Conversations in Healthcare, Washington, DC.
- Lindstadt, C., Wash, A., Heidari, E. Table, B., Brown, L., **Donovan, E.**, & Rush, S. (May 2019). *Applied communication skills training for Pharmacy students: Practicing an interprofessional voicemail*. Poster presented at the UT Center for Health IPE Interprofessional Health Showcase, Austin, TX.
- Donovan, E.**, Brown, L. E., Rush, S., Greenwell, M. R., Table, B., Zhu, Y., & Kearns, K. D. (2018, November). *Introducing pharmacy students to communication skills through play:*

*A feasibility study of an applied improv pharmacy communication workshop during PharmD first-year orientation.* Paper presented at the annual convention of the National Communication Association, Salt Lake City, UT.

- Brown, L. E., **Donovan, E.**, Table, B., Greenwell, M. R., & Rush, S. (2018, November.) *Transforming cultural competence education for health professionals: Patient-centered care through integrated trainings on gender, sexuality, and disability*. Paper presented at the annual convention of the National Communication Association, Salt Lake City, UT.
- Hoffmann-Longtin, K., **Donovan, E.**, & Rossing, J. P. (2018, November). *Communication theory, applied improvisational theater, and communication competence across the disciplines*. Paper presented at the annual convention of the National Communication Association, Salt Lake City, UT. **Top three paper, Training and Development Division.**
- Farris, K. L., & **Donovan, E. E.** (2018, July). *The impacts of supportive communication on couples' psychological, relational, and health outcomes in the context of arthritic diseases*. Paper presented at the biannual conference of the International Association for Relationship Research, Fort Collins, CO.
- Zhang, Z., Farris, K. L., Sun, M., Dailey, R., & **Donovan, E.** (2018, July). *Parenting practices, autonomous motivation, and adolescent diet habits*. Paper presented at the biannual conference of the International Association for Relationship Research, Fort Collins, CO.
- Rush, S., Brown, L. E., **Donovan, E. E.**, Greenwell, M. R., Table, B., Zhu, Y., & Kearns, K. (2018, June). *Implementation of a communication skills module in PharmD New Student Orientation: Feasibility, successes, and implications*. Poster presented at the annual meeting of the American Association of Colleges of Pharmacy, Boston, MA.
- Brown, L. E., **Donovan, E. E.**, Greenwell, M. R., Table, B., Zhu, Y., Kearns, K., & Rush, S. (2018, May). *Implementation of a communication skills module in PharmD New Student Orientation: Feasibility, successes, and implications*. Innovations and Scholarship in Health Science Education Poster Symposium, Dell Medical School, Austin, TX.
- Benham-Hutchins, M., Brown, S., **Donovan, E. E.**, & Guevara, H. (2018, February). *Bridging the gap: The influence of hospitalization on Spanish speaking Hispanic patients' chronic disease self-management*. Poster presented at the 2018 St. David's Center for Health Promotion and Disease Prevention Research in Underserved Populations (CHPR) Conference: Health Disparities for the Precision Health Era, Austin, TX.
- Donovan, E. E.**, Greenwell, M., Table, B., Zhu, Y., & Burdick, S. (2017, November). *Interpersonal communication training initiatives in health profession programs*. Paper presented at the annual meeting of the National Communication Association, Dallas, TX.
- Donovan, E. E.**, & Farris, K. L. (2017, May). *Interpersonal communication and coping with cancer: A comprehensive multidisciplinary and meta-theoretical analysis of the literature*. Paper presented at the annual meeting of the International Communication Association, San Diego, CA.

- Donovan, E. E., & Farris, K. L.** (2016, November). *Meta-theoretical perspectives on communication and coping with cancer: An integrative review and critical analysis of the literature*. Paper presented at the annual meeting of the National Communication Association, Philadelphia, PA.
- Brown, L. E., & Donovan, E. E.** (2016, November). *Predicting LGB patient disclosures of sexual orientation in healthcare settings*. Paper presented at the annual meeting of the National Communication Association, Philadelphia, PA.
- Glowacki, E. M., & Donovan, E. E.** (2016, November). *Predicting reinforcement and punishment behaviors in couples coping with substance use: An application of Inconsistent Nurturing as Control Theory*. Paper presented at the annual meeting of the National Communication Association, Philadelphia, PA.
- Champlin, S., Mackert, M., Mabry, A., Donovan, E. E., & Pounders, K.** (2016, August). *Health literacy and health information technology adoption: The potential for a new digital divide*. Paper presented at the annual AEJMC Conference, Minneapolis, MN.
- Mackert, M., Guadagno, M., Lazard, A., Donovan, E., Rochlen, A., Garcia, A., & Damásio, M.** (2016, April). *Using e-health to involve men in prenatal health*. Paper presented at the annual Innovation in Health Care Delivery Systems Symposium Conference, Austin, TX.
- Donovan, E. E., Nelson, E. C., Prenger, E., Alekajbaf, N., Winslow, A., Carroll, R., Kim, J., Murphy, M., & Scheinfeld, E.** (2016, April). *Multiple goals for cybercoping: A comprehensive content analysis of reasons for creating personal cancer blogs*. Poster presented at the biannual Kentucky Conference on Health Communication, Lexington, KY.
- Donovan, E. E., Nelson, E. C., & Scheinfeld, E.** (2015, November). *Cyberframing cancer: An initial investigation of valenced cybercoping on cancer blogs*. Paper presented at the annual convention of the National Communication Association, Las Vegas, NV.
- Champlin, S., Crook, B., Mackert, M., & Donovan, E. E.** (2015, November). *Communication about prescription stimulants: A focus on information providers*. Paper presented at the annual convention of the National Communication Association, Las Vegas, NV.
- Jensen, J. D., Holton, A., Krakow, M., Weaver, J., Donovan, E., & Tavgigian, S.** (2015, November). *Intentions to take low-dose aspirin for colorectal cancer prevention: Findings from the translating research into action study*. Paper presented at the annual convention of the National Communication Association, Las Vegas, NV.
- LeFebvre, L., Brown, L. E., Tardif, S., McGlone, M., Donovan, E. E., Love, B., & Allen, M.** (2015, November). *Am I fighting cancer or is cancer fighting me?: Embracing opportunities to examine linguistic agency in cancer uncertainty conversations*. Paper presented at the annual convention of the National Communication Association, Las Vegas, NV.

**Donovan, E. E., Nelson, E. C., & Glowacki, E. M.** (2015, June). *“My parents and I had to ask, and ask again, in order to get any info”*: Relational and informational work during cancer. Paper presented at the 2015 International Association for Relationship Research conference, New Brunswick, NJ.

**Donovan, E. E., Brown, L. E., & Crook, B.** (2015, April). *Engaging patients in improving clinical consent communication: An analysis of patient satisfaction with medical disclosure and consent documents*. Paper presented at the University of Texas at Austin McCombs School of Business Healthcare Initiative Symposium, Austin, TX.

**Donovan, E. E., Thompson, C. M., LeFebvre, L., & Tollison, A. C.** (2014, November). *Young adult confidants’ judgments of parental openness: Developing a model of disclosure quality and post-disclosure relational closeness*. Paper presented at the annual convention of the National Communication Association, Chicago, IL.

**Brown, L. E., Crook, B., & Donovan, E. E.** (2014, November). *Patient satisfaction with medical disclosure and consent documents: Applying conceptualizations of uncertainty to examine successful attempts at communicating risk*. Paper presented at the annual convention of the National Communication Association, Chicago, IL.

**Nelson, E. C., & Donovan, E. E.** (2014, May). *Motivated disclosures: An analysis of cancer diagnosis disclosures grounded in the Theory of Motivated Information Management*. Paper presented at the annual convention of the International Communication Association, Seattle, WA.

**LeFebvre, L., Brown, L. E., Zaitchik, S., McGlone, M., & Donovan, E. E.** (2014, April). *Am I fighting cancer or is cancer fighting me?: An examination of linguistic agency in cancer uncertainty expressions*. Poster presented at the biannual Kentucky Conference on Health Communication, Lexington, KY.

**Donovan, E. E., Crook, B., Brown, L. E., Pastorek, A. E., Hall, C. A., Mackert, M. S., & Stephens, K. K.** (2013, November). *An experimental test of medical disclosure and consent documentation: Assessing patient comprehension, self-efficacy, and uncertainty*. Paper presented at the annual convention of the National Communication Association, Washington, DC. **Top five paper, Health Communication Division.**

**Donovan, E. E., LeFebvre, L., Zaitchik, S., Brown, L. E., & Love, B.** (2013, November). *Patterns of social support communicated in response to expressions of uncertainty in online conversations of young adults with cancer*. Paper presented at the 2013 convention of the National Communication Association, Washington, DC.

**Donovan, E. E., Brown, L. E., LeFebvre, L., Zaitchik, S., and Love, B.** (2013, November). *The tripartite model of uncertainty in the adolescent and young adult cancer context*. Poster presented at Critical Mass: The Young Adult Cancer Alliance, Cleveland, OH.



Brown, L., **Donovan-Kicken, E.**, LeFebvre, L., & Zaitchik, S. (2013, February). *“Help! How did this happen?!? I don’t like this feeling of uncertainty that I’ve got”*: Sources of uncertainty among adolescent and young adult cancer survivors. Paper presented at the annual convention of the Western States Communication Association, Reno, NV.

Zaitchik, S., **Donovan-Kicken, E.**, LeFebvre, L., & Brown, L. (2013, April). *Having cancer is hard: Social support among adolescent and young adult cancer survivors*. Paper presented at the annual convention of the Eastern Communication Association, Pittsburgh, PA.

Bute, J. J., **Donovan-Kicken, E.**, Zaitchik, S., & Richardson, E. (2012, November). *Requests for information as face-threatening acts*. Paper presented at the annual convention of the National Communication Association, Orlando, FL.

Guntzville, L. M., **Donovan-Kicken, E.**, & Jensen, J. D. (2012, July). *Private negative emotions of child interpreters: Discrepancies between parent perceptions and child reported negative feelings while interpreting for a parent*. Paper presented at the biannual convention of the International Association for Relationship Research, Chicago, IL.

Love, B., Crook, B., Thompson, C.M., Zaitchik, S., Knapp, J., LeFebvre, L., **Donovan-Kicken, E.**, Jones, B., Eargle, E., and Rechis, R. (2012, May). *“Am I alone in this?”*: Informing new support strategies by evaluating the communication themes of an online support community for young adult cancer survivors. Paper presented at the Association of Oncology Social Work 28<sup>th</sup> Annual Conference, Boston, MA.

Mackert, M., Stephens, K., **Donovan-Kicken, E.**, Sheff, G., Parker, P., Crook, B., Guadagno, M., & Pastorek, A. (2012, April). *Improving health communication and outcomes: Bringing together academic interests and practice needs to benefit patients*. Paper presented at the Innovation in Health Care Delivery Systems Symposium at the University of Texas McCombs School of Business, Austin, TX.

**Donovan-Kicken, E.**, Bute, J. J., Richardson, E., & Zaitchik, S. (2011, November). *It depends on why you ask me: The multiple meanings of intrusive requests for information*. Paper presented at the annual convention of the National Communication Association, New Orleans, LA.

**Donovan-Kicken, E.**, Mackert, M., Guinn, T. D., Tollison, A. C., & Breckinridge, B. (2011, November). *Sources and predictors of patient uncertainty when reviewing medical disclosure and consent documentation*. Paper presented at the annual convention of the National Communication Association, New Orleans, LA. **Top four paper, Applied Communication Division.**

**Donovan-Kicken, E.**, Mackert, M., Guinn, T. D., Tollison, A. C., & Breckinridge, B. (2011, November). *Health literacy, self-efficacy, and patients’ assessment of medical disclosure and consent documentation*. Paper presented at the annual convention of the National Communication Association, New Orleans, LA.

**Donovan-Kicken, E., McGlynn, J., & Damron, J. C. H.** (2011, November). *When friends deflect questions about sensitive information: Individual differences and explanations for avoidance*. Paper presented at the annual convention of the National Communication Association, New Orleans, LA.

**Donovan-Kicken, E., Mooney, C., LeFebvre, L., & Tollison, A. C.** (2011, November). *Young adult confidants' flashbulb memories of important parental disclosures: Message components that characterize successful boundary management*. Paper presented at the annual convention of the National Communication Association, New Orleans, LA. **Top four paper, Family Communication Division.**

**Donovan-Kicken, E., Tollison, A. C., & Goins, E. S.** (2011, May). *Communication work during cancer: Advancing the theory of illness trajectories*. Paper presented at the annual convention of the International Communication Association, Boston, MA.

**Donovan-Kicken, E., Mackert, M., Guinn, T. D., Tollison, A. C., & Breckinridge, B.** (2011, April). *Improving Texas medical disclosure and consent documentation: A health literacy and health communication perspective*. Paper presented at the Innovation in Health Care Delivery Symposium at the McCombs School of Business, Austin, TX.

**Donovan-Kicken, E., Mackert, M., Tollison, A. C., Guinn, T. D., & Breckinridge, B.** (2011, March). *Comprehension challenges experienced by individuals with limited health literacy when reading medical disclosure and consent forms*. Poster presented at the annual conference of the Center for Health Promotion and Disease Prevention Research in Underserved Populations (CHPR), Austin, TX.

**Donovan-Kicken, E., Guinn, T. D., Romo, L. K., & Ciceraro, L. D. L.** (2010, November). *Thanks for asking, but let's talk about something else: Reactions to topic avoidance messages that feature different interaction goals*. Paper presented at the annual convention of the National Communication Association, San Francisco, CA. **Top four paper, Interpersonal Communication Division.**

**Donovan-Kicken, E., Tollison, A. C., & Goins, E. S.** (2010, November). *Control over communication: Information management as a coping mechanism among individuals with cancer*. Paper presented at the annual convention of the National Communication Association, San Francisco, CA.

**Romo, L. K., & Donovan-Kicken, E.** (2010, November). *Communication about vegetarianism: Disclosing a healthy deviance*. Paper presented at the annual convention of the National Communication Association, San Francisco, CA.

**Mackert, M., Love, B., Donovan-Kicken, E., & Rudzki, K.** (2010, November). *Health literacy as controversy: An online community's perceptions of the U.S. Food and Drug Administration acetaminophen guidelines*. Paper presented at the annual convention of the National Communication Association, San Francisco, CA.

- Scott, A. M., Caughlin, J. P., Mikucki, S. L., Satterlee, K. L., & **Donovan-Kicken, E.** (2010, November). *Managing multiple goals and evaluating communication sophistication: Responses to depression disclosure*. Paper presented at the annual convention of the National Communication Association, San Francisco, CA.
- Donovan-Kicken, E.,** & Tollison, A. C. (2010, May). *Information needs of cancer patients regarding communication about cancer*. Poster presented at the annual Central Texas Clinical Research Forum, Austin, TX.
- Donovan-Kicken, E.** (2010, April). *The unending work of communicating while coping with illness: An extension of Corbin & Strauss' theory of illness trajectories*. Paper presented at the biannual Kentucky Conference on Health Communication, Lexington, KY.
- Donovan-Kicken, E.,** Mooney, C., LeFebvre, L., & Tollison, A. C. (2010, April). "Our lives are all about to change": *Young adult children's perspectives on parental disclosures about health, illness, and death*. Paper presented at the biannual Kentucky Conference on Health Communication, Lexington, KY.
- Tollison, A. C., Goins, E. S., & **Donovan-Kicken, E.** (2010, April). "My cancer was a lap dog": *Disease agency in metaphor use by cancer survivors*. Poster presented at the biannual Kentucky Conference on Health Communication, Lexington, KY.
- Mackert, M., Love, B., **Donovan-Kicken, E.,** & Rudzki, K. (2010, March.) *Proposed FDA ban on acetaminophen: Perceptions of consequences, responsibilities, and consumers' health literacy*. Poster presented at the Center for Health Promotion & Disease Prevention Research in Underserved Populations Conference, Austin, TX.
- Donovan-Kicken, E.** (2009, November). *Topic avoidance and psychological well-being during a health stressor: The mediating role of coping*. Paper presented at the annual convention of the National Communication Association, Chicago, IL.
- Scott, A. M., Caughlin, J. P., Mikucki, S. L., & **Donovan-Kicken, E.** (2009, November). *The message design logics of responses to depression disclosure*. Paper presented at the annual convention of the National Communication Association, Chicago, IL.
- Donovan-Kicken, E.,** Tollison, A. C., & Goins, E. S. (2009, June). *The illusion of control: Communication and information management among individuals with cancer*. Paper presented at the annual conference on Communication, Medicine & Ethics at the Health Communication Research Centre, Cardiff, Wales.
- Donovan-Kicken, E.,** & Caughlin, J. P. (2009, May). *A multiple goals perspective on topic avoidance and relationship satisfaction in the context of breast cancer*. Paper presented at the annual convention of the International Communication Association, Chicago, IL.

- Donovan-Kicken, E.** (2008, November). *Couples' talk about breast cancer: Links between social support and psychological adjustment*. Paper presented at the annual convention of the National Communication Association, San Diego, CA.
- Caughlin, J. P., Bute, J. J., **Donovan-Kicken, E.**, Kosenko, K. A., Ramey, M. E., & Brashers, D. E. (2008, November). *The process of discussing HIV-positive status in families*. Paper presented at the annual convention of the National Communication Association, San Diego, CA.
- Wrzosek, J. A., Hickman, L. L., & **Donovan-Kicken, E.** (2008, November). *Managing uncertainty about breast cancer: The interrelationships among information from health care professionals and non-medical sources*. Paper presented at the annual convention of the National Communication Association, San Diego, CA.
- Caughlin, J. P., Brashers, D. E., Ramey, M. E., Kosenko, K. A., **Donovan-Kicken, E.**, & Bute, J. J. (2008, May). *The message design logics of responses to HIV disclosures*. Paper presented at the annual convention of the International Communication Association, Montréal, Québec, Canada. **Top paper, Interpersonal Communication Division. Award for the Analysis of Interpersonal Communication in Applied Settings.**
- Wrzosek, J. A., Hickman, L. L., & **Donovan-Kicken, E.** (2008, April). *Building a relationship between physicians and patients with breast cancer*. Poster presented at the annual University of Illinois College of Medicine Research Symposium, Urbana, IL. **Second prize, Poster competition.**
- Caughlin, J. P., Bute, J. J., **Donovan-Kicken, E.**, Kosenko, K. A., Ramey, M. E., & Brashers, D. E. (2007, November). *Do message features influence reactions to HIV disclosures? A multiple goals perspective*. Paper presented at the annual convention of the National Communication Association, Chicago, IL.
- Donovan-Kicken, E.** (2007, July). *Topic avoidance in couples coping with cancer: Implications for relational and health outcomes*. Poster presented at the New Scholars Workshop of the International Association for Relationship Research, Boston, MA.
- Caughlin, J. P., Bute, J. J., **Donovan-Kicken, E.**, Kosenko, K. A., Ramey, M. E., & Brashers, D. E. (2007, May). *Message features influence reactions to HIV disclosures*. Paper presented at the annual convention of the International Communication Association, San Francisco, CA.
- Donovan-Kicken, E.**, Ramey, M. E., Kosenko, K. A., Bute, J. J., Caughlin, J. P., & Brashers, D. E. (2006, July). *Message features as predictors of reactions to HIV disclosures*. Poster presented at the biannual International Association for Relationship Research Conference, Crete, Greece.

Kosenko, K., **Donovan-Kicken, E.**, Ramey, M. E., Caughlin, J. P., Brashers, D. E., & Bute, J. J. (2006, April). *Emerging trends in HIV disclosure research: Toward a systematic investigation of message content*. Paper presented at the biannual Kentucky Conference on Health Communication, Lexington, KY.

Knobloch, L. K., & **Donovan-Kicken, E.** (2005, November). *Perceived involvement of network members in courtships: A test of the relational turbulence model*. Paper presented at the annual convention of the National Communication Association, Boston, MA. **Top four paper, Interpersonal Communication Division.**

**Donovan, E.**, & Bute, J. J. (2004, November). *Uncertainty of social network members in the case of communication-debilitating illness or injury: An extension of Uncertainty in Illness Theory*. Paper presented at the annual convention of the National Communication Association, Chicago, IL.

Bute, J. J., **Donovan, E.**, Bibart, A., & Martins, N. (2003, November). *Effects of communication-debilitating illness or injury on close relationships*. Paper presented at the annual convention of the National Communication Association, Miami Beach, FL.

Clark, R. A., Albano, J., Bibart, A., Bute, J. J., Carpenter-Theune, K., Deisinger, V., **Donovan, E.**, et al. (2003, November). *Apprehension in public speaking classes: Skills training and social support*. Paper presented at the annual meeting of the National Communication Association, Miami Beach, FL.

## **LOCAL INVITED PRESENTATIONS & GUEST LECTURES**

“Communication strategies.” Milestone 1 Residency Transition, Dell Medical School, UT Austin, 2020

“Communication about the safe and effective alleviation of pain.” Invited facilitator and subject matter expert, CME webinar for the Texas Prescription Monitoring Program produced by the UT CHC, 2020

“Interpersonal relationships and health.” COM 102: Introduction to Health Communication, Moody College of Communication, UT Austin, 2018, 2019, 2021

“Experiential learning in interpersonal health communication.” Provost’s Experiential Learning Faculty Working Group meeting, UT Austin, 2017

“College of Pharmacy communication initiative.” College of Pharmacy Dean’s Advisory Council meeting, UT Austin, 2017

“The craft and discipline of academic writing.” Communication Studies Graduate Student Community, UT Austin, 2017

- “Interpersonal relationships and health.” Bridging Disciplines Program seminar on Social Inequality, Health, & Policy, UT Austin, 2014, 2016, 2017
- “Clinical communication: Face-threatening acts.” Communication skills training program for Dell Medical School Musculoskeletal Institute Team, UT Austin, 2017
- “Patient-provider communication and behavior change.” Coordinated Program in Dietetics, Department of Nutritional Sciences, UT Austin, 2017
- “When talking about your health feels like a part-time job: Studying “communication work” during illness. Center for Health Communication “Lunch Enlightenment” Series, UT Austin, 2016
- “An introduction to grounded theory.” Department of Advertising graduate seminar, UT Austin, 2012, 2013, 2014, 2015
- “The ethics of persuasive communication in direct-to-consumer drug advertising.” UTPCR Global Ethics and Conflict Resolution Symposium, UT Austin, 2014
- “Disclosure and avoidance in health contexts.” Retired Faculty Staff Association discussion group, UT Austin, 2014
- “Communication and uncertainty management during the informed consent process.” The University of Texas Health Science Center at Houston School of Public Health, Austin Regional Campus, 2013
- “Electronic communication in health contexts.” American Medical Association Continuing Medical Education seminar, University Health Services, UT Austin, 2012
- “Interpersonal communication about sensitive health information.” School of Information, UT Austin, 2011
- “Conflicting goals in health communication.” UTPCR Global Ethics and Conflict Resolution Symposium, UT Austin, 2009
- “Managing sensitive information and difficult conversations about health & illness.” PUSH: Public Understanding of Science and Health, UT Austin, 2009

## **GRANTS AND CONTRACTS**

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### **PROPOSALS SUBMITTED OR PENDING: PI/co-PI/co-I**

Harris County. (submitted). “Engaging Community Voices: Targeted Vaccine Outreach in Harris County.” \$7,508,040. PIs: Boerwinkle & Cuccaro. [UT Center for Health Communication research subcontract = \$200,000. Co-PIs: Mackert & Donovan.]

National Cancer Institute. (submitted). R01: “Determinants and Practice-Level Factors of Provider HPV Vaccine Recommendation for Hispanic Parents and Adolescent Patients in Texas Practices.” \$3,803,116. PI: Morales-Campos; Co-Is: Moczygemba, Donovan, Williams-Brown, Parra-Medina, Liang, Kahn.

National Institute on Drug Abuse. (submitted). “Increasing Employee Access to Evidence-based SUD Treatment by Reducing Workplace and Individual Stigma via a Digital Program.” \$1,956,006. PI: Papes. [UT Center for Health Communication research subcontract = \$665,110. Co-PIs: Mackert & Donovan.]

### **SPONSORED RESEARCH FUNDING: PI/co-PI/co-I**

Robert Wood Johnson Foundation (2016-2017). “Defining Successful Health Communication Media Partnerships.” \$499,986. Co-PIs: Pasch & Donovan.

WPP (2016-2018). “Health Communication Education Training for Advertising Professionals.” \$30,000. PI: Mackert (UT Austin). Co-PIs: Love & Donovan.

Texas Department of State Health Services (2016-2017). “Statewide Evaluation of Delivery of Texas WIC Clinic Services, Nutrition and Breastfeeding Education and the Impact of Environmental Influences and Use of New Media to Increase Eligible Client Participation and Current Client Retention.” \$200,000. PI: Jowers (UT Austin). Co-Is: Mackert, Donovan, Guadagno, & Berkelaar.

Texas Department of State Health Services Women, Infants and Children (WIC) Program (2015). “Statewide Evaluation of Delivery of Texas WIC Clinic Services, Nutrition and Breastfeeding Education and the Impact of Environmental Influences and Use of New Media to Increase Eligible Client Participation and Current Client Retention.” \$325,000. PI: Jowers (UT Austin). Co-Is: Mackert, Guadagno, Berkelaar, & Donovan.

IARR Steve Duck New Scholar Award, 2010: “Young Adults’ Perceptions of Important Disclosures from Parents.” \$400. PI: Donovan-Kicken.

### **INTERNAL RESEARCH FUNDING: PI/co-PI/co-I**

UT Austin Humanities Institute and the Center for Health Communication Collaborative Seed Grants: Healthcare Technology, Communication, and Privacy. (2020). “Data-Driven Tailoring in Health Message Design: Does Tailoring Provoke Reactance for those with Privacy Concerns?” \$17,500. PI: Barbour (UT Austin). Co-Is: V. Brown; Donovan; McGlone; Radhakrishnan.

Center for Health Communication, College of Pharmacy, and Dell Medical School. (2017-2020). “Creation and Evaluation of Interdisciplinary Health Communication Instruction.” \$529,440. PI: Donovan.

UT Austin|Portugal International Collaboratory for Emerging Technologies, CoLab (2015-2017). “Improving Prenatal Health Communication: Engaging Men via e-Health.” \$40,000. PI: Mackert (UT Austin)t. Role: Co-Is: Guadagno, Rochlen, Garcia, Damásio, & Donovan.

The University of Texas at Austin Center for Identity (2015). “Health Literacy, Stigma, and Health Information Privacy: Barriers and Risks to Health Information Technology Adoption.” \$58,195. PI: Mackert (UT Austin). Co-Is: Guadagno, Mabry, & Donovan.

Dean’s Fellowship, College of Communication, UT Austin, 2012: “A communication perspective on social support and uncertainty management among adolescent and young adult cancer survivors.” Fall semester teaching leave. PI: Donovan-Kicken.

Knapp Fellowship, Department of Communication Studies, UT Austin, 2012: “Initiating coping during disclosure: An investigation of parent-child communication.” Spring semester course release. PI: Donovan-Kicken.

Grant Preparation Award, College of Communication, UT Austin, 2011-12: “Designing effective health communication messages to enhance patient health and safety.” \$12,000. Co-PIs: Donovan & Stephens.

Summer Research Assignment, UT Austin, 2011: “Parent-child communication about illness: Strategies for successful disclosure.” Two months’ summer salary. PI: Donovan-Kicken.

Undergraduate Mentor Fellowship, College of Communication, UT Austin, 2009-10: “Communicative characteristics of requests for sensitive information.” Funding for one graduate and three undergraduate research assistants. PI: Donovan-Kicken.

Special Research Grant, UT Austin, 2009-10: “Assessing and improving the comprehensibility of Texas medical disclosure and consent documents.” \$750. PI: Donovan-Kicken.

Junior Faculty Fellowship, College of Communication, UT Austin, 2009-10: “Interpersonal communication and health information management.” \$6,000. PI: Donovan-Kicken.

Junior Faculty Fellowship, College of Communication, UT Austin, 2008-09: “Informing individuals about interpersonal communication during cancer: Obstacles and opportunities.” \$6,000; PI: Donovan-Kicken.

## **UNFUNDED SUBMISSIONS**

PCORI (unfunded). Developing Communication Strategies to Improve Family-Centered Rounding and Value-Based Care. \$49,929. (PI: Thoreson; Co-PIs: Berkelaar, Donovan, & Ganem)

Hogg Foundation for Mental Health Research Grant (unfunded). “Understanding Depression-Related Uncertainty Among Latino/a and White Texans.” \$17,091. (PI: Donovan)



National Institutes of Health (unfunded). R21: “Men as Health Advocates in Prenatal Care among Underserved Populations.” \$275,000. (PI: Mackert; Co-I: Donovan)

## **TEACHING AND ADVISING**

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### **COURSES TAUGHT**

\* Indicates current course rotation

#### **The University of Texas at Austin, Department of Communication Studies**

**CMS 386H: Managing Health Information (graduate seminar)\***

Become familiar with scholarship from interpersonal health communication and allied fields that addresses disclosure, avoidance, information behavior, and uncertainty management in personal relationships and in health care settings. Strengthen ability to design original research that advances the literature.

**CMS 386P: Stress and Coping (graduate seminar)\***

Critically evaluate the research literature on stress, coping, and social support to consider theoretical and practical implications. Strengthen ability to design and conduct original research that tests, challenges, and/or extends communication scholarship on these topics.

**CMS 386K: Interpersonal Communication Theory (graduate seminar)\***

Survey the historical and current concepts, processes, and theoretical frameworks that make up the field of interpersonal communication. Understand the foundations and emerging trends in interpersonal communication scholarship.

**CMS 330: Interpersonal Health Communication (undergrad; II & Writing Flags)\***

Develop an evidence-based understanding of how health and illness shape interpersonal communication and relationship dynamics. Apply scholarly concepts and research findings to analyze and articulate in writing how communication among family, friends, and health care providers is central to health and wellbeing.

**CMS 330D: Health Decision Making (undergrad; II Flag)\***

Examine how communication plays a significant role in influencing health decisions and risky behaviors, and learn why certain conversations about health can be particularly difficult. Develop some basic social science research methods skills and conduct empirical research on health communication and decision making.

**CMS 332K: Theories of Persuasion (undergrad)**

Review the communicative and psychological processes that promote attitude, belief, and behavior change. Learn fundamental theories of persuasion and social influence; apply their assumptions to personal, business, political, and health communication contexts.

## **The University of Texas at Austin, Dell Medical School/McCombs School of Business**

### **HCT 388: Leading Teams for Health Care Excellence (Option III)\***

Explore the keys to effective leadership, such as strong communication and team-building skills, exercised with a clear understanding of one's own style, strengths, and weaknesses. Practice strategies for influencing, leading transformation, giving and receiving feedback, building high-functioning teams, and creating a learning culture.

- MS in Health Care Transformation, Value Institute for Health and Care
- Qualifies for CME credit

## **The University of Texas at Austin, College of Pharmacy**

### **PHM 284M: Pharmacy Professional Communication (PharmD lecture/lab)**

Implement communication strategies that demonstrate interpersonal competence in professional settings, with an emphasis on patient-pharmacist and inter-/intra-professional communication. Practice fundamental skills such as impression management, rapport building, active listening, and cultural competence.

## **University of Illinois at Urbana-Champaign, Department of Speech Communication**

Advanced Interpersonal Communication  
Interpersonal Issues in Health Communication  
Introduction to Communication Theory and Research  
Persuasive Speaking  
Principles of Public Speaking

## **GRADUATE ADVISING AND COMMITTEE SERVICE/SUPERVISION**

### **The University of Texas at Austin, Department of Communication Studies**

#### **Doctoral Dissertation Director (graduated PhD students)**

Billy Table (2020) – Postdoctoral Research Fellow, Department of Population Health at the Dell Medical School & Center for Health Communication, UT Austin

- *Moody College of Communication Jesse H. Jones Fellowship recipient*

Mackenzie Greenwell (2019) – User Experience (UX) Researcher, Facebook

- *UT Austin Graduate School Continuing Fellowship recipient*

Sarah (Zaitchik) Tardif (2018) – Lecturer, College of Liberal Arts, University of Massachusetts Boston

Jane Damron (2018) – Senior Lecturer, Department of Communication, Baylor University

Kristen LeBlanc Farris (2017) – Assistant Professor, Department of Communication Studies, Texas State University

- *Abby Prestin Dissertation Award recipient, NCA/ICA Health Communication Divisions, 2017*
- *Moody College of Communication Dissertation Fellowship recipient*

- *Hogg Foundation's Frances Fowler Wallace Award recipient*  
Emily Scheinfeld (2016) – Assistant Professor, School of Communication & Media, Kennesaw State University
- Laura Brown (2015) – Program Director of UTNY and Assistant Professor of Practice, Moody College of Communication, UT Austin
- *UT Austin Graduate School Continuing Fellowship recipient*  
Erin Nelson (2015) – Assistant Professor, Department of Communication Studies, Concordia University, Irvine, CA

### **Doctoral Coursework/Comprehensive Exam Supervisor**

- Braidyn Lazenby (2020-)  
Karly Quaack (2020-)  
Joy Melody Woods (2019-)
- *UT Austin Graduate School Mentoring Fellowship recipient*
  - *NCA Activism and Social Justice Division's Graduate Student Activist Award recipient, 2020*
- Elizabeth Glowacki (2013-2015)  
Erica Prenger (2014-2015)

### **Doctoral Comprehensive Exam/Prospectus/Dissertation Committee Member**

- |                           |                                  |
|---------------------------|----------------------------------|
| Oshyn Hinton (2020-)      | Seth Frei (2016-18)              |
| Kendall Tich (2020-)      | Mao-Chia Sun (2017-18)           |
| Mian James Jia (2020-)    | Melissa Murphy (2015-18)         |
| Carly Montagnolo (2020-)  | Hyeseung Koh, ADV (2015-18)      |
| Sarah Varga (2019-)       | Marie Guadagno, ADV (2013-17)    |
| Courtney Powers (2019-)   | Elizabeth Glowacki (2016-17)     |
| Chelsea Brass (2019-)     | Emiko Taniguchi (2014-16)        |
| Rudy Pett (2019-)         | Amanda Mabry, ADV (2015-16)      |
| Brett Robertson (2019-)   | Brittany Wittenberg, HDFS (2016) |
| Karen Schlag (2018-)      | Allison Alford (2014-16)         |
| Suzanne Burdick (2018-)   | Jessica Ford (2014-16)           |
| Benjamin Gaddis (2017-)   | Cynthia Peacock (2014-16)        |
| Kyle Kearns (2018-20)     | Max Wartel (2013-15)             |
| Lingzi Zhong (2017-20)    | Ben Wyeth, ADV (2013-15)         |
| Yiwei Wang (2016-20)      | Sara Champlin, ADV (2014-15)     |
| Camille Hall (2012-2019)  | Jessica Knapp (2010-15)          |
| Millie Harrison (2016-19) | Brittani Crook (2012-15)         |
| Rita Zhang (2016-19)      | Jane Damron (2010-14)            |
| Andy Jeon, ADV (2017-19)  | Joseph McGlynn (2010-14)         |
| Julia Kim (2014-19)       | Charee Mooney Thompson (2010-13) |
| Robert Carroll (2014-18)  | Trey Guinn (2010-12)             |
| Maddie Redlick (2016-18)  | Tatsuya Imai (2009-13)           |
| Yaguang Zhu (2016-18)     | Andrew Tollison (2009-13)        |
| Jisoo Ahn, ADV (2016-18)  | Andrea Richards (2008-09)        |

Master's Thesis Supervisor

Addie Anderson Winslow (2013-2014)  
Elizabeth Glowacki (2012-2013)

Master's Thesis Reader

Ed Hunt (2021)  
Abigail Hazlett (2020)  
Darby Scott (2019)

Ryan Hansen (2013)  
Melissa Murphy (2012)  
Barbara Breckinridge (2011)

**Committee Membership at Other Institutions**

Northwestern University Feinberg School of Medicine, Program in Public Health  
Culminating Experience Advisory Group Member, Jessyca Turner (2017-2018)

Rutgers University, Department of Communication  
Doctoral Dissertation Committee Member, Amanda Carpenter (2015-2017)

University of Illinois at Urbana-Champaign, Department of Communication  
Doctoral Dissertation Committee Member, Erin Basinger (2014-2016)

**UNDERGRADUATE ADVISING AND SUPERVISION**

**The University of Texas at Austin, Department of Communication Studies**

Polymathic Scholars Thesis Supervisor

Jacey Pridgen (2019-2020)  
Ann Ray (2015)

Plan II Senior Thesis Reader

McKenna Kernaghan (2019-2020)  
Kaytiann Severen (2012-2013)

Undergraduate/Health Science Scholars/Senior Honors Thesis Supervisor

Anusha Naeem (2020-2021)  
Tien Nguyen (2020-2021) –Office of Undergraduate Research grant recipient  
Anila Katragadda (second reader; 2020-2021)  
Joshua Mathew (2019-2020)  
Tarika Srinivasan (2017-2019)  
Michael Rotko (2011-2012)

Bridging Disciplines Program Mentor (Patients, Practitioners & Cultures of Care; Ethics & Leadership in Health Care)

Joon Kim (2021)  
Anila Katragadda (2021)  
Catherine Frost (2015)

Stephanie Adriaenssens (2015)  
Erin Klepper (2014)

Undergraduate Independent Study Advisor  
Oscar De Los Santos, Jr. (2009)

## POSTDOCTORAL MENTORING

UT Austin Center for Health Communication (funded 2017-2020). (Role: Supervisor; Awardee: Brown)

National Institutes of Health (K01 CA181530-01A1) National Cancer Institute Mentored Career Development Award (funded 2014-2019). (Role: Mentor in Interpersonal Health Communication; Awardee: Morales-Campos)

## SERVICE

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### COLLEGE AND DEPARTMENT

#### Committee Membership & Leadership

Awards Committee Chair, Dept of Communication Studies	2020-
Health Communication Scholars Program Grant Proposal Mentor, Center for Health Communication	2021, 2019, 2018, 2016
Interpersonal Communication Faculty Search Committee, Dept of Communication Studies	2020, 2013, 2009
Graduate Fellowship Nominating Committee, Dept of Communication Studies	2020, 2019, 2018
Grade Grievance Appeal Committee, Dept of Communication Studies	2019
Health Communication Graduate Portfolio Steering Committee, Moody College of Communication	2018-
Science Communication Minor Committee, Moody College of Communication	2018-
Diversity Issues Committee, Moody College of Communication	2015-16
Education Workgroup Chair, UT Austin Center for Health Communication	2014-15
Internationalization Committee, Moody College of Communication	2014-15
Graduate Fellowship Application Review Committee, Dept of Communication Studies	2015, 2014
Scholastic Dismissal Appeals Committee, Moody College of Communication	2013-14
Founding Director of Center for Health Communication Search Committee, Moody College of Communication	2013-14
Graduate Coordinator Search Committee, Dept of Communication Studies	2013
Budget Council (Elected Assistant Professor Representative), Dept of Communication Studies	2012-13
Communication Studies Undergraduate Scholarship Selection Committee	2009-2012

## Invited Faculty Participation

Health Communication Scholars Program Grant Proposal Review Panel, Moody College of Communication/Center for Health Communication	2017, 2015
“Tips from Great Teachers” roundtable, Communication Studies pedagogy course	2010, 2009
Colloquium about teaching sponsored by the Communication Studies Graduate Community	2009

## UNIVERSITY AND SYSTEM

Member, UGS Faculty Writing Flag Committee	2019-present
Member, Center for Health Communication Steering Committee	2018-present
Faculty Judge, Texas Undergraduate Student Research Showdown	2021
Faculty Facilitator, CNS Honors Thesis Symposium Panel	2021
Docent, Eyes on Teaching event organized by the Provost’s Teaching Fellows	2017, 2018, 2020
Judge, Poster Session, UT Center for Health Interprofessional Practice and Education Showcase	2019
Review Panel Chair, Flash Funding Competition, CHC Symposium on Mental Health and Health Communication	2019
Co-Chair, Dell Medical School Undergraduate Medical Education Curriculum (UMEC) Committee Communications Working Group	2016-2018
Co-Chair, College of Pharmacy Communication Curriculum Task Force	2015-2018
Appointed Faculty Member, McCombs School of Business Healthcare Initiative Steering Committee, UT Austin	2013-2018
Member, UT System TIME (Transformation in Medical Education) Initiative Clinical Skills Task Force	2016-2018
Representative, Dell Medical School Liaison Committee on Medical Education (LCME) Self-Study Task Force	2016-2017
Co-Chair, New Faculty Outreach Committee, UT Austin New Faculty Symposium, Faculty Innovation Center	2016
Invited Faculty Ambassador, Dell Medical School Open Forum, UT Austin	2013

## DISCIPLINE AND COMMUNITY

### Editorial Board Member

*Health Communication*, 2020-  
*Nursing Communication*, 2021-  
*Communication Yearbook 39*, 2014

### Invited Peer Reviewer for Scholarly Journals

*Communication Monographs; Health Communication; Communication Research; Communication Theory; Journal of Applied Communication Research; Journal of Communication; Journal of Health Communication; Journal of Social and Personal Relationships; Patient Education and Counseling; American Journal of Pharmaceutical Education; Journal of Mental Health; Journal of Family Communication; Human Communication Research; Western Journal of Communication; Communication Quarterly; Communication Studies; European Journal of Cancer Care; Cyberpsychology, Behavior, and Social Networking; Research on Aging; Journal of Family Issues; Qualitative Health Research; Personal Relationships; Chronic Illness*

### Reviewer for Conference Submissions

NCA Health Communication Division	2016, 2014, 2013
ICA Interpersonal Communication Division	2010
NCA Interpersonal Communication Division	2010
AEJMC Science, Health, Environment and Risk Interest Group	2010
ICA Health Communication Division	2009

### Service to Scholarly Organizations

Invited Faculty Mentor, NCA Health Communication Division Doctoral and Early Scholar Preconference	2020, 2014
Elected Member of the Nominating Committee, NCA Interpersonal Communication Division	2019, 2011
Invited Faculty Mentor, NCA Doctoral Honors Seminar	2019
Faculty Mentor during Scholars' Office Hours, NCA	2018
Member of the Abby Prestin Dissertation Award Committee, NCA/ICA Health Communication Divisions	2017
Member of the Bill Eadie Distinguished Scholarly Article Award Committee, NCA Applied Communication Division	2016
Member of the Dale Brashers Distinguished Mentor Award Committee, NCA/ICA Health Communication Divisions	2015

### External Reviewer for Promotion and Tenure (2018, 2019, 2020)

University of Michigan-Dearborn; University of Missouri; University of North Carolina-Charlotte

### Consulting and Additional Service

Expert Consultant, UT Center for Health Communication Think Tank, 2018-2021

Expert Consultant, *The Corona Care Handbook: Helping You Handle the COVID-19 Pandemic*. One Good Turn, 2020

Expert Panelist, Communication curriculum rubric development, TCU/UNTHSC School of Medicine, 2018

Invited Participant, June 2014. *Informing, respecting and caring for the cancer patients: Identifying and delivering the essential elements of patient-centered cancer care.* Symposium organized by the LIVESTRONG Foundation, Austin, TX.

Expert Panelist, Program to identify competencies for adolescent and young adult cancer survivor support, London South Bank University, 2014

Grant Proposal Reviewer, Central Michigan University early career grant program, 2012

Consultant, “How to talk to your child about cancer” educational webtool project, RTI International, 2010

## **IMPACT OF APPLIED RESEARCH**

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Advised the regulatory revision of Texas medical disclosure and consent communication procedures by the Texas Medical Disclosure Panel of the Texas State Legislature, 2010-2020. Led the evidence-based development and testing of a new standardized medical disclosure and consent form template for the state. Template was formally adopted into the Texas administrative code during the 86<sup>th</sup> Legislative Session (2020).

Scholarship on difficult conversations and pharmacy communication informed statewide Texas Prescription Monitoring Program CME materials created by UT Center for Health Communication (2020-2021).

## **MEDIA COVERAGE**

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- Research featured during interview on *Prof Talks* podcast, May 2019
- Interviewed for Social Health Institute podcast, October 2017
- Research on informed consent covered by *Georgia Health News*, October 2016
- Study on communication during cancer featured in lead article on *Coping with Cancer* magazine’s website, November 2011
- Research findings covered by the *Austin-American Statesman*, *Science Wire*, *Futurity.com*, and *U.S. News and World Report’s* HealthDay